

## PD2020 MULTI-PURPOSE REMOVER

Removes water based urethane sealers and floor finishes  
Removes ink from pens and markers  
Removes penetrating sealers  
Removes latex paints

Removes pre-mixed acrylic or urethane based grout residues  
Removes urethane construction glue residues (PL glue)  
Removes urethane insulating foam  
Removes acrylic or polyurethane caulking and sealants  
Removes water based acrylic and urethane sealers and floor finishes.

### PRODUCT CODE, SIZE & PACKAGING

#### Concentrate formula

Code: PD2020-11 100ml – 24 per case  
Code: PD2020-25 250ml – 12 per case  
Code: PD2020-01 946ml – 6 or 12 per case  
Code: PD2020-04 4 liters - 4 per case  
Code: PD2020-20 20 liters – 1 pail



### DIRECTIONS

### PREVENTION MEASURES

#### PERSONAL SAFETY

Wearing of gloves, safety glasses and appropriate clothing to prevent skin contact when using the product is always recommended.

Please follow safety guidelines outlined in the "CAUTION" section indicated on the bottle (see hereunder).

#### NEIGHBORING AREA PROTECTION

Always protect the neighboring working area against unexpected contact with the product to avoid irreversible damage or alterations that could only be restored by its replacement.

#### ACRYLIC SHOWER BASE and BATH SURFACES & GROUT RESIDUES

Please note that this material is very sensitive to abrasion and to strong alkaline products such as degreasing cleaners and removers as well as to acidic cleaners. Scrubbing, even gently with or without the use of a cleaner or a remover, could damage the acrylic finish.

It is therefore essential to protect these surfaces to avoid any contact with grout by putting a coat of TILE PROTECTOR for GROUTING PR90 on the surface and/or by installing a tarpaulin while grouting.

#### RECOMMENDED SURFACES:

- Natural stones
- Concrete
- Granite
- Quartz
- Ceramic & porcelain tiles
- Chrome
- Stainless steel
- Glass tiles
- Cement or Epoxy grout joints
- Vinyls, VCT, LVT
- Pre-varnished Hardwood
- Laminates
- Residential, commercial and institutional

## PREREQUISITE CONDITIONS

Surface temperature should be between 15 and 30°C (59 and 86°F).

Ideal temperature for best results.

Test first on a small and adequate surface, to assess results.

### - First time user, without preliminary testing.

Never use the product for the first time on a large area without preliminary testing.

Usage of the product on an alkaline sensitive material could alter irreversibly the covering material that would only be restored by its replacement.

### - Using the product on a new surface or on an unknown surface, without preliminary testing.

Even if you have used the product in the past, because covering manufacturers do modify occasionally the composition of their products, there could be, without your knowledge, presence of an incompatible substance that could be irreversibly damaged or altered or give unexpected end results that would only be restored by its replacement.

More so, even if the product is lightly alkaline, it could damage the finish or the protection of certain materials. Some acrylics (bathtubs, showers, sinks) are sensitive to alkaline cleaning products combined with the scrubbing action of nylon scuff pads.

Finally, since 2016 we note that some polished Quartz products, Quartzite surfaces and flamed granites are very sensitive to alkaline products. Application of a wax or an acrylic finish by the manufacturers seems to be at the origin of the problem.

## METHOD OF APPLICATION

### Pre-mixed grout residues:

Use without dilution

Pour locally on the grout residues and spread with a black scuff pad.

Use black scuff pads on ceramic, porcelain, vinyl - LVT and natural stone surfaces other than marbles and calcareous stones. For those, use only white scuff pad not to damage the polish the stone.

Let work a few minutes to allow absorption into the grout residues.

Work in sections or locally to never allow the stripping solution dry on the surface. Pick up residues and rinse with clear water.

When the residues start to be released, add an equivalent amount of warm to hot water on the surface and scrub the surface until the surface is free from any residues. Avoid scrubbing the joints as much as possible to avoid stripping them. Remove the solution with a mop or preferably with a wet vacuum, rinse thoroughly and pick up.

Repeat if necessary and/or allow more working time.

### **WORKING TIME**

24-48 hours after grouting : 15 minutes up to 2 hours

72 hours after grouting : 30 minutes up to 4 hours

The time required to remove the grout residues varies with the chemical composition of the grout, the thickness of the residues, the room temperature, the porosity of the surface, if the surface is horizontal or vertical and if residues were previously washed with an acid cleaner or remover.

Over exposure of the remover on the grout joints (more than 1 hour) may soften the grout joint up to a point where it could be partially removed.

### Latex paint and pen and marker ink stains:

Use without dilution

Pour locally on the stains or residues.

Let work a few minutes to allow absorption into the ink stains or paint residues and gently scrub with a white scuff pad to help release and remove the contaminants.

Do not allow the remover to dry on the surface.

Wipe with a damp cloth or a white paper towel.

Repeat if necessary and/or allow more working time.

### CHARACTERISTICS:

-Alkaline formula

- pH: < 9.5

-Non corrosive

-No phosphates or ammonia

-Slow evaporation

-Viscous formula for vertical applications

-Low odor

### PERFORMANCE:

-Removes heavy dirt and grease

-Removes ink and marker stains

-Meets Long Term

Removability Properties of

Emulsion Floor Polishes test

ASTM D1792-06

-Meets Cleaning Performance

test ASTM D4488-95-A5

### RESTRICTIONS:

-Can damage MDF planks and boards

-Can damage sealers when used concentrated

-Long exposure will damage pre-mixed grout lines.

### LIMITATIONS:

-This product won't work on silicone based sealants.

### ENVIRONMENTAL DATA:

-VOC: 0

-Biodegradable. In conformity with OCDE 301 E rule

-Meets ecologic environmental standards for Removers, Paints & Varnishes

### COVERAGE

250ml – approx 40pi<sup>2</sup>

946ml – approx 150pi<sup>2</sup>

4 liters – approx 600pi<sup>2</sup>

Varies with the chemical composition, the thickness of the residues and the surface condition.

**Construction glue residues, insulating foam residues and acrylic or polyurethane sealants and caulking:**

First remove large residues carefully with a cutter

Use without dilution.

Pour locally on the glue residues and spread with a white scuff pad.

Let work a few minutes to allow absorption into the glue, foam or sealant residues and gently scrub to help release and remove the contaminants.

Do not allow the remover to dry on the surface.

Pick up residues with a white paper towel and wipe the surface again with a damp cloth.

Repeat if necessary and/or allow more working time.

**Water based acrylic and urethane sealers and/or floor finishes:**

Mix 1 part of cleaner with 1 to 4 parts of warm water.

Increase concentration if needed.

To remove a urethane water based sealer, use without dilution.

With a mop, spread generously and let work 5 to 10 minutes while scrubbing with a black nylon scuff pad.

Work in sections to never allow the solution to dry on the surface.

For large areas, use a low speed buffing machine with a black scouring pad.

When the sealer or floor finish starts being released, add an equivalent of water on the surface and continue scrubbing until all residues are released.

Remove stripping solution, if possible, using a wet vacuum.

Rinse thoroughly with warm water.

Allow to dry 24 hours before applying a sealer or a floor finish.

**APPLICATION ISSUES**

**Grout residues still apparent after removal procedure:**

There can be residues, greasy or not, still visible after the cleaning procedure.

**Main causes:**

-Not have spread enough remover on the surface.

-Not have given enough working time to the remover

-Not have rinsed the surface adequately with clear water and the appropriate nylon scuff pad to remove all traces of remover and grout residues.

-Not have rinsed with clear water or change rinsing water frequently to avoid presence of resins (glossy film) from pre-mixed grout residues.

-Grout residues were exposed to an acid based remover or cleaner.

**Corrective measures:**

-Wash the surface with a 50% concentrated solution of MULTI-PURPOSE REMOVER PD2020 and scrub with a black or white nylon scuff pad. Rinse thoroughly with water and wipe dry with white paper towels or pick-up with a wet vacuum.

or

-Repeat the cleaning procedure, adjusting the quantity of remover applied on the surface with the appropriate working time and/or making sure that the rinsing procedure is performed thoroughly, leaving no traces of residues to the touch.

-For residues previously washed with an acid cleaner or when we are in presence of resins from the grout residues (glossy film), the remover may need to remain on the residues for more than 1 hour.

**Sticky surface after using the cleaner:**

This problem occurs when there is presence of cleaner and sealer or floor finish residues remaining on the surface.

**Main causes:**

-Not having rinsed the surface adequately with water and the appropriate nylon scuff pad.

**Corrective measures:**

-Rinse the surface with a 50% diluted solution of MULTI-PURPOSE REMOVER PD2020 with warm water, scrub the surface with black or white scuff pads and remove.

If after the rinsing the surface remains sticky, repeat the removal procedure.

<p><b>HANDLING &amp; STORAGE</b></p> <p>Avoid freezing.  Store in original container, well closed,  in a dry area at room temperature.  Do not waist excess sealer in sewers.  Send them to an appropriate recycling center.  Shelf life: 2 years in a tight closed container  at a temperature between 10 and 30°C (50 and 86°F).</p>	<p><b>CAUTION</b></p> <p>MAY IRRITATE EYES  MAY IRRITATE SKIN  DANGEROUS FUMES FORM  WHEN MIXED WITH OTHER  PRODUCTS. Do not mix with acid  products. Do not get in eyes. Do  not get on skin or clothing. Do  not breathe fumes. Keep out of  reach of children.</p> <p><b>FIRST AID TREATMENT</b></p> <p>Contains glycols.  If swallowed, call a Poison  Control Centre or doctor  immediately. Do not induce  vomiting. If in eyes, rinse with  water for 20 minutes with eye  lids open. If on skin, rinse well  with water.</p>
<p><b>TECHNICAL SUPPORT</b></p> <p>Communicate at <a href="mailto:info@saniten.ca">info@saniten.ca</a> or call 1-866-517-7662.</p> <p>N.B. All information here above is accurate. But having no control over the conditions of  utilization of the product, we cannot assume any responsibility, legal or other, in regards of  the results and/or any prejudice derived from.</p>	<p>Created January 2017  Revised May 2017</p>